

# US 97 Biggs Rapids – Sam Hill Bridge Deck Replacement Project Commuter Survey

## Survey Purpose

The Biggs Rapid – Sam Hill Bridge will be closed for deck replacement in the fall of 2007 through spring 2008. WSDOT, in partnership with the Mid-Columbia Economic Development District (MCEDD) of The Dalles and Mt. Adams Transportation of Klickitat County, is conducting this survey to gauge interest in a transit program that will service the commuters and businesses affected by the bridge closure.

## The Proposed Program

WSDOT is researching transit options and we need your help. We are looking into a possible transit program that would provide round-trip service between Washington and Oregon along the project detour through The Dalles. WSDOT, MCEDD, and Mt. Adams Transportation are set to start coordination with businesses to consolidate work schedules so that a worker-friendly transit schedule can be developed. At this point, we do not know what the rider cost might be. If there is sufficient interest and cooperation between businesses to make this feasible, funding opportunity through Washington and Oregon State grants will be explored to help subsidize rider costs.

## What you can do

This commuter survey is an important first step that will enable us to determine whether a transit program will be pursued. You can help by taking a few minutes of your time to answer the following questions. The questions seek to determine commuter and business interest as well as commuter travel/work patterns.

### **To return the survey, you may:**

- **Return it to your employer**
- **Mail** it directly to WSDOT at:  
Neil Frances  
WSDOT Columbia Gorge Area Office  
P.O. Box 1709  
Vancouver, WA 98668-1709
- **Call** WSDOT toll-free to provide your survey responses over the phone. Contact Neil in the Columbia Gorge Office at (866) 279-0730.
  - o For Spanish, call (866) 279-0730 and ask for Janelle Ward.
- **Visit our web page** at [www.wsdot.wa.gov/projects/US97/BiggsBridge/](http://www.wsdot.wa.gov/projects/US97/BiggsBridge/). You can view the survey and email it to: [swgorge@wsdot.wa.gov](mailto:swgorge@wsdot.wa.gov).

Thank you in advance for answering our survey. If you have questions about the interview, please do not hesitate to contact Susan Fell or Neil Francis at WSDOT by phone at 866-279-0730 or by email ([swgorge@wsdot.wa.gov](mailto:swgorge@wsdot.wa.gov)).

**Please fill out only if you are a business owner or manager:** (see opposite side if you are a commuter)

Name (optional): \_\_\_\_\_

1. Would your business be willing to work with other businesses to consolidate work shifts so a limited, yet workable, transit schedule can be developed? \_\_\_\_\_
2. What is the name of your business? \_\_\_\_\_
3. Where is your business located?  
City: \_\_\_\_\_  
State: \_\_\_\_\_
4. How many people does your business employ?
  - a) full-time \_\_\_\_\_
  - b) part-time \_\_\_\_\_
  - c) seasonal \_\_\_\_\_ ; approximate dates of season \_\_\_\_\_
5. Approximately how many of these workers commute across the bridge to get to work?
  - a) full-time \_\_\_\_\_
  - b) part-time \_\_\_\_\_
  - c) seasonal \_\_\_\_\_
6. Which areas do most of your workers commute from?
7. Describe the work schedule for your typical worker (days, time, number & length of shifts, etc.)
8. Do you expect this typical work schedule to change between Fall 2007 and Spring 2008 (for example, for seasonal work)? Describe any expected variations during this period.

**Please fill out if you are a commuter:** (see opposite side if you are a business owner or manager)

Name (optional): \_\_\_\_\_

Phone number (optional): \_\_\_\_\_

1. Where do you live?

City: \_\_\_\_\_

State: \_\_\_\_\_ Zip \_\_\_\_\_

2. Who is your employer? \_\_\_\_\_

3. Where is your employment located?

City: \_\_\_\_\_

State: \_\_\_\_\_

4. When do you normally travel across the bridge for work or other reasons?

Typical days of the week: \_\_\_\_\_

Travel times to and from: \_\_\_\_\_

5. Main purpose for travel:

☐ Work

☐ Regularly scheduled personal trips (for example, doctor appointments, etc.)

☐ Other

6. If a transit program was provided, would you use it?

☐ Yes

☐ No

☐ Maybe, if \_\_\_\_\_

7. Is there any other information you would like to share?

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